

VVC Now

Steps to Launch on VA-Issued iPhone

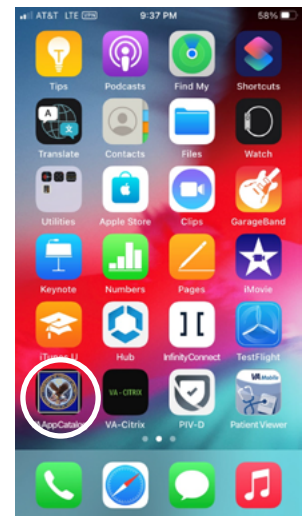
Steps

Follow these simple steps to set up a video visit using VVC Now:

1. Install the VPN client on your VA-issued iPhone by following the [Cisco AnyConnect on iOS Device using Derived](#) instructions.
2. Tap the **VA App Catalog** and select **VVC Now**.
3. VVC Now will be installed on your device.
4. Enter your preferred contact information (phone for text, email, or both).

NOTE: If the provider enters their VA email then the VVC Now visit will show in the provider's appointment list in Virtual Care Manager.

5. Enter your preferred patient contact (email or phone).
6. Tap **Create Video Visit**.
7. Tap **Start Video Visit**.

A screenshot of the VVC Now app interface. The form is titled 'Create VVC Visit Now' and includes a 'Required field' indicator. It prompts the user to 'Enter cell phone (SMS text) or email to send link for video visit starting immediately.' and lists two options: 'Verify contact information' and 'Video includes only patient and you'. Under 'My Info', there is a section 'Must have one:' with fields for 'Phone:' and 'Email:'. The 'Email:' field has two sub-fields: 'VA email' and 'Other email'. Below this is a section 'Patient info to send Video Link' with the instruction 'Ensure patient is expecting link.' and a 'Select one:' section with radio buttons for 'Phone:' and 'Email:'. The 'Email:' radio button is selected, and there is a 'Patient email' field. At the bottom is a 'Create Video Visit' button.

Help and Additional Information

For assistance with VVC Now, call the Office of Connected Care Help Desk. You can reach the Office of Connected Care Help Desk at: (866) 651-3180 or (703) 234-4483. More resources and training materials can be found on mobile.va.gov/app/vvc-now.



U.S. Department of Veterans Affairs
Veterans Health Administration
Office of Connected Care